

# D'ACCORD NSW

*EAP & Trauma – 1300 88 77 24*

*24 hours a day, all year round*

**OFFICE: Suite 17, Edgecliff Mews, 201 New South Head Road,  
Edgecliff NSW 2027**

**[www.daccord-nsw.com.au](http://www.daccord-nsw.com.au)**

## Referral Process

- Trainers and industry participants can self-refer by calling the toll-free 1300 88 77 24 number
- Important to arrange an appointment that's the right fit for client in terms of counsellor and location
- Family members may also be eligible for counselling assistance
- Confidentiality
- Strictly maintained unless consent/encouragement is given by the client to release information to designated others.
- All D'Accord staff abide by Health Privacy Laws and Acts, as well as professional APS & EAPAA ethical standards.
- Client identity is NOT disclosed, even on invoicing.



# D'ACCORD NSW SERVICES

## AVAILABLE

**D'Accord offers face-to-face consultation,  
or by Phone or Skype**

### **Common Issues**

- Work Related
- Interpersonal problems – communication & conflict: staff, management, owners, other trainers
- Occupational Health – physical environment, work conditions, adaptation to change
- Vocational – stress, overload, career etc.
- Personal
- Family & Relationships – divorce, separation
- Emotional – depression, anxiety, lifestyle.
- Mental Health – substance abuse, gambling
- Other (Legal, Financial, Chronic Illness, Bereavement)

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- 1300 88 77 24 number
- Important to arrange an appointment that's the right fit for client in terms of counsellor and location
- Family members and Trainer's staff may also be eligible for counselling assistance

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***Recommended by***