

# **D'ACCORD NSW**

**EAP & Trauma – 1300 88 77 24**

**24 hours a day, all year round**

**OFFICE: Suite 17, Edgecliff Mews, 201 New South Head Road, Edgecliff NSW 2027**

**[www.daccord-nsw.com.au](http://www.daccord-nsw.com.au)**

## **Referral Process**

- Trainers and immediate family can **self-refer** by calling the toll-free **1300 88 77 24** number
- Important to arrange an appointment that's the right fit for client in terms of counselor and location
- Family members and Trainer's staff may also be eligible for counseling assistance

## **Confidentiality**

- Strictly maintained unless consent/encouragement is given by the client to release information to designated others.
- All D'Accord staff abide by Health Privacy Laws and Acts, as well as professional APS & EAPAA ethical standards.
- Client identity is NOT disclosed, even on invoicing.